



Limited Warranty - Outdoor Furniture

1. Beaufurn LLC (Seller) offers a Limited Warranty on outdoor Chairs and Barstools (Products) sold by the Seller to the original purchaser (Purchaser), covering defects in material and workmanship on the frame and base of products for a period of up to one (1) year from the date of invoice, subject to the terms, conditions and limitations described below. When other manufacturers warranties exist, Purchaser's claim must be made directly to those manufacturers, and all such warranties shall be in lieu of this Limited Warranty. Any such warranty shall be the sole warranty to the Purchaser.
 2. Purchaser shall promptly notify Seller in writing of any alleged defect in any Product purchased from Seller, in reasonable detail to the satisfaction of Seller. Seller has the right to fully inspect any Product claimed defective before making a final determination of the claim.
 3. Seller's liability under this Limited Warranty is limited to the repair or replacement of any Product determined by Seller to be defective. Seller has sole discretion to determine which method will be used to correct any defects. Reimbursement for repairs locally made must be approved by Seller in writing in advance of the repairs. Purchaser and Seller agree that this remedy is the exclusive remedy available to Purchaser. No person or entity is authorized by Seller to make and Seller shall not be bound by any statement or representation as to the performance of Products other than as contained in this warranty. This warranty shall not be amended or altered except in a writing signed by Seller and Purchaser.
 4. Claims for delays or damages occurring during transit or unloading of Products are to be made directly to the applicable freight carrier, and are not covered under this Limited Warranty. Seller will assist Purchaser in making such claims. This Limited Warranty is strictly limited to the frame and base of the Products and does not cover, and no implied warranty shall be deemed to cover, any condition or damages resulting from: (1) normal wear and tear; (2) use of the Products beyond normal use, or in an application not recommended by any guidelines issued by Seller; (3) excessive use or misuse of the Products; (4) variations or changes in design of the Products; (5) excessive weight exposure; (6) improper handling, storage, neglect or abuse of the Products; (7) excessive moisture exposure; (8) excessive heat or excessive temperature exposure; (9) exposure to extreme weather conditions; (10) lack of maintenance in accordance with Seller's maintenance instructions; (11) improper maintenance in contravention of Seller's maintenance instructions, or any other causes or occurrences beyond Seller's control and unrelated to the manufacturing process.
- Unless specified otherwise in writing by Seller, this Limited Warranty does not cover, and no implied warranty shall be deemed to cover, any part of the Products that are constructed of fabric materials, granite materials, marble materials or glass materials. Unless specified otherwise in writing by Seller, this Limited Warranty covers woven materials and wicker materials for one (1) year only from the date of the invoice. This Limited Warranty does not cover surface cracks in wood products that do not affect the structural integrity of the Products. Surface cracks in certain wood materials are normal and to be expected when the Products are subjected to outdoor use.
6. **DISCLAIMER OF OTHER WARRANTIES**
THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, IMPLIED WARRANTY OF FITNESS FOR ANY PARTICULAR PURPOSE, IMPLIED WARRANTY OF DURABILITY, OR IMPLIED WARRANTY OF NONINFRINGEMENT AND ALL OTHER POTENTIAL OBLIGATIONS OR LIABILITIES ON THE PART OF THE SELLER, EXCEPT THE WARRANTY OF TITLE. FURTHER, SELLER SPECIFICALLY MAKES NO WARRANTIES AS TO ANY SERVICES OR AS TO COMPLIANCE WITH LAWS, REGULATIONS, OR STANDARDS.
 7. **DISCLAIMER OF OTHER LOSS** SELLER SHALL NOT BE LIABLE FOR LOST PROFITS, REPLACEMENT RENTAL COSTS, FREIGHT EXPENSES, OTHER COSTS OF REPAIR OR REPLACEMENT, OR ANY CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECTS IN MATERIAL OR WORKMANSHIP. EXCEPT SET FORTH HEREIN, SELLER SHALL NOT BE LIABLE FOR THE COST OF LABOR EXPENDED BY OTHERS ON ANY DEFECTIVE PRODUCT OR CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES TO ANYONE BY REASON OF DEFECTIVE MATERIAL OR WORKMANSHIP. THE LIABILITY OF SELLER IS LIMITED TO REPAIRING OR REPLACING DEFECTIVE PRODUCT IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY.
 8. **DISPUTE RESOLUTION AND GOVERNING LAW** Any dispute between Seller and Purchaser arising under or related to this transaction or this Limited Warranty, including without limitation the arbitrability of such dispute, shall be resolved by arbitration in Winston-Salem, North Carolina, USA, under the rules of the American Arbitration Association and under the laws of the State of North Carolina

Limited Warranty - Indoor Furniture

1. Beaufurn LLC (Seller) offers a Limited Warranty on indoor Chairs and Barstools (Products) sold by the Seller to the original purchaser (Purchaser), covering defects in material and workmanship on the frame and base of products for a period of up to five (5) years from the date of invoice for indoor dining chairs, ten (10) years from the date of invoice for indoor upholstered lounge furniture, subject to the terms, conditions and limitations described below; Custom Booths (Products) sold by the Seller to the original purchaser (Purchaser), covering defects in material and workmanship on the frame and base of products for a period of one (1) year from the date of invoice, subject to the terms, conditions and limitations described below. When other manufacturers warranties exist, Purchaser's claim must be made directly to those manufacturers, and all such warranties shall be in lieu of this Limited Warranty. Any such warranty shall be the sole warranty to the Purchaser.
 2. Purchaser shall promptly notify Seller in writing of any alleged defect in any Product purchased from Seller, in reasonable detail to the satisfaction of Seller. Seller has the right to fully inspect any Product claimed defective before making a final determination of the claim.
 3. Seller's liability under this Limited Warranty is limited to the repair or replacement of any Product determined by Seller to be defective. Seller has sole discretion to determine which method will be used to correct any defects. Reimbursement for repairs locally made must be approved by Seller in writing in advance of the repairs. Purchaser and Seller agree that this remedy is the exclusive remedy available to Purchaser. No person or entity is authorized by Seller to make and Seller shall not be bound by any statement or representation as to the performance of Products other than as contained in this warranty. This warranty shall not be amended or altered except in a writing signed by Seller and Purchaser.
 4. Claims for delays or damages occurring during transit or unloading of Products are to be made directly to the applicable freight carrier, and are not covered under this Limited Warranty. Seller will assist Purchaser in making such claims. This Limited Warranty does not cover, and no implied warranty shall be deemed to cover, any condition or damages resulting from: (1) normal wear and tear; (2) use of the Products beyond normal use, or in an application not recommended by any guidelines issued by Seller; (3) excessive use or misuse of the Products; (4) variations or changes in design of the Products; (5) excessive weight exposure; (6) improper handling, storage, neglect or abuse of the Products; (7) moisture exposure; (8) heat or excessive temperature exposure; (9) exposure to extreme weather conditions; (10) lack of maintenance in accordance with Seller's maintenance instructions; (11) improper maintenance in contravention of Seller's maintenance instructions; (12) outdoor use of any Products intended solely for indoor use, or any other causes or occurrences beyond Seller's control and unrelated to the manufacturing process.
- Unless specified otherwise in writing by Seller, this Limited Warranty does not cover, and no implied warranty shall be deemed to cover, any part of the Products that are constructed of fabric materials, granite materials, marble materials or glass materials. Table bases, wood, laminate, or solid surface table tops are covered for one (1) year only from the date of invoice. Unless specified otherwise in writing by Seller, this Limited Warranty covers wicker or woven materials for one (1) year only from the date of the invoice (regardless of any registration of Product as set forth below). Fabric materials are covered solely by the Mills.
6. **DISCLAIMER OF OTHER WARRANTIES** THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, IMPLIED WARRANTY OF FITNESS FOR ANY PARTICULAR PURPOSE, IMPLIED WARRANTY OF DURABILITY, OR IMPLIED WARRANTY OF NONINFRINGEMENT AND ALL OTHER POTENTIAL OBLIGATIONS OR LIABILITIES ON THE PART OF THE SELLER, EXCEPT THE WARRANTY OF TITLE. FURTHER, SELLER SPECIFICALLY MAKES NO WARRANTIES AS TO ANY SERVICES OR AS TO COMPLIANCE WITH LAWS, REGULATIONS, OR STANDARDS.
 7. **DISCLAIMER OF OTHER LOSS** SELLER SHALL NOT BE LIABLE FOR LOST PROFITS, REPLACEMENT RENTAL COSTS, FREIGHT EXPENSES, OTHER COSTS OF REPAIR OR REPLACEMENT, OR ANY CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECTS IN MATERIAL OR WORKMANSHIP. EXCEPT SET FORTH HEREIN, SELLER SHALL NOT BE LIABLE FOR THE COST OF LABOR EXPENDED BY OTHERS ON ANY DEFECTIVE PRODUCT OR CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES TO ANYONE BY REASON OF DEFECTIVE MATERIAL OR WORKMANSHIP. THE LIABILITY OF SELLER IS LIMITED TO REPAIRING OR REPLACING DEFECTIVE PRODUCT IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY.
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Maintenance Instructions

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Thank you for choosing our furniture for your establishment. We would like to do our best to ensure that our quality standards meet to your satisfaction. Please be advised of the following recommendations regarding maintenance and care of your furniture: The furniture is made to withstand normal wear and tear under normal conditions. It is recommended that users make periodic inspections to look for damages or signs of structural fatigue incurred in daily handling and use. Loose screws should be tightened immediately and any product that needs repair should be taken out of service immediately for repair or replacement.

Maintenance Instructions - Chairs & Barstools

Only water, with or without soap, should be used for cleaning non-wooden chairs. Wooden chairs should be wiped with a cloth or cleaned with furniture polish.

Maintenance Instructions - French Bistro Collection

If the French Bistro chairs and table bases are used outdoors, we recommend that the frames be lightly sanded and revarnished once a year with any commercial outdoor spray lacquer. Make sure you replace any missing glides immediately. Not recommended to keep outside in rain, sleet, snow, etc. During wintertime and in any inclement weather conditions, the chairs and tables should be covered and stored away.

Maintenance Instructions - Acrylic Fusion Tops

Cleaning Instructions: Suggested cleaning includes mix of mild soap and warm water ONLY; apply only with a clean, soft cloth and dry immediately after cleaning. Any stains or water rings should be wiped up immediately to help protect the surface of the top from marring & discoloration. Do NOT use bleach, ammonia, chlorine, or acid-based (including citrus/organic) cleaners. Acidic and chemically abrasive solutions and solvents will damage or destroy the acrylic material.

Maintenance Instructions - PolyTeak Table Tops & Chairs

Our polyteak table tops and chairs are suitable for outdoor use. For cleaning use only soap and water, no ammonia or acid based cleaners as these will damage the surface.

Maintenance Instructions - Teak Table Tops & Chairs

Our teak wood table tops and chairs are suitable for outdoor use. Teak is a natural product and should be treated regularly with varnish, teak oil, or any top coat material, to maintain the original teak wood product.

Maintenance Instructions - Werzalit Molded Table Tops

Our Werzalit molded tops are resistant to most chemicals and cleaning fluids and are easy to wipe clean. However, we recommend using a mild soap or detergent for cleaning. Do not use any abrasive cleaners or cloths. Please also read Werzalit Top Information Sheet.

Maintenance Instructions - Wood Veneer or Solid Wood Table Tops

Suggested cleaning includes mix of mild soap and warm water; apply only with a cloth and dry immediately after cleaning. Any stains or water rings should be wiped up immediately to help protect the surface of the top from marring & discoloration. Do NOT use bleach, ammonia, or chlorine or acid-based (citrus) cleaners. Acidic and chemically abrasive solutions will damage the finish of the wood surface.

Maintenance Instructions - Marble Table Tops

Marble table tops are anti-stain treated prior to leaving the factory. However, marble is a porous material. Food or liquid stains may occur if they are not removed immediately after happening. We recommend that the marble table top be re-treated with anti-stain at least twice per year. This is a simple procedure, and there are many available products on the market that will protect the marble during usage.

Maintenance Instructions - Laminate Table Tops

Following are general guidelines for the cleaning of laminate table tops. However, there are extensive cleaning instructions that you can get from the website of the laminate manufacturer (Nevamar, Wilsonart, and Formica) that detail specific table top finishes and many kinds of possible stains. Wipe tops using a clean, damp cloth or sponge with a mild soap, non-bleach detergent or a general purpose cleaner (Windex, Formula 409, PineSol, Dawn). Polishes and sealers are not recommended. Application of these products will cause a residue buildup. We do not recommend the use of any cleaners with bleach, abrasives, or anti-bacterial formulas that may damage the finish of the top. Do not flood the laminate top, especially near the seams, since water can penetrate and cause the substrate to swell. Wipe dry immediately after cleaning.

Maintenance Instructions - Urban Tops

Following are general guidelines for the cleaning of Urban table tops.
Wipe tops using a clean, damp cloth or sponge with a mild soap, non-bleach detergent or a general purpose cleaner (Windex, Formula 409, PineSol, Dawn).
Polishes and sealers are not recommended. Application of these products will cause a residue buildup. We do not recommend the use of any cleaners with bleach, abrasives, or anti-bacterial formulas that may damage the finish of the top.
Wipe dry immediately after cleaning.

Maintenance Instructions - Aluminum / Stainless Steel

USING THE ALL WEATHER COLLECTION OUTDOORS: Due to the harsh climate (ocean, sand, weather, etc) that is experienced in some areas, we recommend the application of Duragloss Liquid Aluminum Polish # 881. The polish can be found at most hardware and auto part stores. The polish is formulated to clean and polish all types of metal surfaces. It removes oxidation, tarnish, rust and soil. It leaves a protective coating, which resists future oxidation. We recommend re-application of the polish at least once per year.
Directions for application:
1) Apply metal polish using a 100% cotton cloth or pad
2) Allow to haze 4-5 minutes
3) Remove haze with a clean 100% cotton cloth
For application on tarnished items, use a soft wire cloth and apply extra pressure as needed, then wipe off with the cotton cloth.

Maintenance Instructions - Solid Surface (example: Avonite)

Matte Finish
Cleaning : A sponge, soap and water will clean most stains. For more stubborn stains use a green Scotch Brite pad and an abrasive cleanser. Periodically go over the entire matte surface with a dry green Scotch Brite pad to return the original finish. Scratches: To remove scratches, start sanding with 240 grit paper and then clean with an abrasive cleanser and a green Scotch Brite pad.

Satin Finish
Cleaning: Soap and water will clean most stains. For stubborn stains use a white Scotch Brite pad and a non-abrasive cleanser, such as Soft Scrub. Scratches: To remove scratches, start by sanding with 400 grit paper followed by 600 grit paper. Then clean the area with Soft Scrub and a white Scotch Brite pad. You may choose to spray a light coat of Protect All to enhance the luster. Scratches: To remove scratches, start by sanding with a 400 grit paper followed by 600 grit paper. Then clean the area with Soft Scrub and a white Scotch Brite pad. You may choose to spray a light coat of Protect All to enhance the luster.

High Gloss
Cleaning: Soap and water will remove most stains. Use a polishing compound like 3M Perfect-It and a soft cloth to remove more stubborn stains. Scratches: To remove scratches from a high gloss finish, start sanding with 400 grit paper. The surface must then be machine polished back to its original finish. Advise customer to contact the AVONITE Surfaces Fabricator if they do not own or have access to this equipment.

Helpful Hints

- Always use a hot pad or trivet under hot pots or heat producing appliances.
- Always use a cutting board.
- Never stand on your counters.
- Avoid harsh chemicals such as drain cleaners and paint removers.
- For high gloss counters place felt protectors on the bottom of pottery or other hard objects.
- Avoid sliding hard objects across these glossy surfaces.
- Always run cool water when pouring boiling water into Avonite Surfaces sinks.

Maintenance Instructions - Varnished, Painted, or Powdercoated Metal Surfaces

Varnished, painted or powder coated metal surfaces must be cleaned ONLY with NON ABRASIVE and NON ACIDIC solutions. Only use mild soap, non bleach detergent or a general purpose cleaner such as Dawn soap. Polish and sealers are not recommended. We do not recommend the use of any cleaners with concentrated bleach, Citrus-type cleaner, abrasives, or anti bacterial formulas as they will damage the finish of the top and void any warranty.

Maintenance Instructions - Leather Upholstery

WEEKLY - dust your leather items weekly to keep pores free from dust particles. Wipe with a soft cloth. Clean stains immediately with a damp cloth and mild detergent. It is a good idea to have a leather cleaner on hand. QUARTERLY - you should use a high quality leather conditioner/preservative to protect the leather and keep it supple.

Maintenance Instructions - Cork Fabric

Clean with a damp cloth only. A small amount of soap can be used if necessary. DO NOT use chemicals or a steam cleaner of any kind.



RESOURCES

- About us
- Videos
- News & Events
- Blog
- Price List
- GSA Price List
- Fabric Catalog
- Healthcare Fabric Catalog
- Download Catalog
- Maintenance & Warranty
- Payment Option
- Umbrella Safety

INDUSTRIES

- Restaurant Furniture
- Lounge Furniture
- Bistro Furniture
- Hotel Furniture
- Cafe Furniture
- College Furniture
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